

Dulux Aura & Woodcare Promotion Terms & Conditions by Dulux Malaysia

1. Organiser & Eligibility

- 1.1 The **Dulux Aura & Woodcare Promotion**, hereafter referred to as the ("Campaign") is eligible for all end users/consumers of Malaysia aged 18 years and above ("Consumer") at the time they redeem the promotional voucher ("Voucher") and is held by AkzoNobel Paints Marketing Sdn. Bhd. ("AkzoNobel"). In the event the Consumer is below the age of 18 years, their participation must be supervised by their parents or legal guardian.
- 1.2 Employees and their immediate family members AkzoNobel (including advertising, media, event management and vendors/suppliers related to the Campaign) are not eligible to redeem the Voucher.

2. Voucher Validity

The campaign will commence on 15 May 2023 and end on 30 June 2023 ("Campaign Period"). Promotion mechanics are as follows:

- 2.1 Get RM 5 discount with any purchase of:
 - a. 1 x 1L of Dulux Aura Gloss, or
 - b. 1 x 1L of Dulux Aura High Gloss, or
 - c. 1 x 1L of Dulux Aura Satin Matt, or
- 2.2 Get RM 20 discount with any purchase of:
 - a. 1 x 5L of Dulux Aura Gloss, or
 - b. 1 x 5L of Dulux Aura High Gloss, or
 - c. 1 x 5L of Dulux Aura Satin Matt, or
- 2.3 Get RM 5 discount with any purchase of:
 - a. 1 x 1L of Dulux Timbercolour, or
 - b. 1 x 1L of Dulux Solarscreen, or
 - c. 1 x 1L of Dulux Satinwood, or
 - d. 1 x 1L of Dulux Timbertone
- 2.4 Get RM 20 discount with any purchase of:
 - a. 1 x 5L of Dulux Timbercolour, or
 - b. 1 x 5L of Dulux Solarscreen, or
 - c. 1 x 5L of Dulux Satinwood, or
 - d. 1 x 5L of Dulux Timbertone

3. Voucher Redemption & Usage Guide

- 3.1 The campaign voucher redemption guides are stated below:
- a. Visit Dulux Malaysia Consumer Promotion website
[<https://promotion.dulux.com.my/>]
 - b. Select the relevant campaign and voucher to be redeemed
 - c. Register consumer particulars – make sure all the information is true and complete so that the voucher can be sent as per contact information given
 - d. Check email to retrieve the voucher code
 - e. Visit nearby participating retailer store
[<https://duluxpromotionmy.woohoo.in/FindaStore>]
 - f. Present voucher code upon purchase of paints
- 3.2 The campaign vouchers are non-transferrable and cannot be exchanged or redeemed for cash and AkzoNobel reserves the right to exchange the voucher with that of a similar value without prior notice. No request shall be entertained in this behalf. Neither can the voucher be clubbed with any other promotion / scheme by AkzoNobel otherwise stated.

4. Rights of AkzoNobel

- 4.1 By participating in this Campaign, the Consumer hereby agrees to abide by the Terms & Conditions of the Campaign. The Consumer hereby confirms that all his/her personal information stated in the registration form is true and complete. The Consumer hereby irrevocably consents and authorises AkzoNobel to process any of his/her information for the purpose of this promotion and to the extent permissible by law for advertising, marketing and promotion of its products and services. The Consumer hereby confirms that no further permission or consent from him/her is necessary or required in relation thereto and this shall constitute the consent required under the Personal Data Protection Act 2010 or any other contractual consent for such disclosures of information.
- 4.2 Please note that these Terms and Conditions may be revised and reissued without notice at any time by updating this posting and the Consumer agrees that no liability shall attach to AkzoNobel and that Consumer has no right to claim any compensation as a result thereof.
- 4.3 In no event shall AkzoNobel be liable for any loss or damage (including, without limitation, loss of income, profits or goodwill, direct or indirect, incidental, consequential, exemplary, punitive or special damages of any party including third parties) howsoever arising whether in contract, tort, negligence or otherwise, in connection with the Campaign.
- 4.4 AkzoNobel reserves the right to disqualify any Consumer who it reasonably suspects has violated or infringed any of these general terms and conditions and AkzoNobel reserves the right to pursue legal action against any Consumer it believes has undertaken fraudulent activities or other activities harmful to this Campaign and the voucher redemption process. • AkzoNobel further reserves the right at any time, in its absolute discretion, to verify the eligibility of any Consumer and disqualify any Consumer, (a) found to be abusing or

tampering with the operation of AkzoNobel; or (b) is availing the redemption by using fraudulent means; or (c) who AkzoNobel believes to have acted in breach of these terms and conditions; or (d) who do not give correct details or make an entry on someone else's behalf. Subject to the above, AkzoNobel reserves the right to disqualify the Consumer from redeeming and using the voucher.

- 4.5 By participating in this Campaign, Consumer agrees to receive future information, products or services from AkzoNobel after the Campaign of which AkzoNobel thinks may be of interest to the Consumer and such communication will cease upon request of the Consumer.
- 4.6 All rights, title and interest, including but not limited to the Intellectual Property Rights in the promotional material(s) and any/all communications issued by AkzoNobel shall vest solely and exclusively with AkzoNobel at all times.

5. Liability & Responsibilities

- 5.1 All transportation, SMS, postage/courier, personal costs and/or any other costs, fees and/or related expenses that are incurred to participate in this Campaign are the sole responsibility of the Consumer, if any.
- 5.2 Consumer shall assume full liability in the case of any mishap, injury, damage, claim or accidents arising from their participation in the Campaign and/or redemption of the vouchers.
- 5.3 AkzoNobel and its agencies shall not be liable to the Consumer or any other party for any loss or damage of whatsoever nature suffered by any Consumer as a result of participation or non-participation in the campaign or as a result of any act or omission on the part of AkzoNobel and its agencies.
- 5.4 AkzoNobel and its agencies shall not be held liable for any registration that is incomplete or illegible due to problems such as computer malfunctions, lost Internet connections or transmission problems.
- 5.5 Nothing in this document constitutes a commitment or representation from AkzoNobel to undertake a similar program or any further programs.
- 5.6 In case of any dispute or difference in respect of this Campaign, the decision of AkzoNobel shall be final and binding on all concerned.
- 5.7 These Terms & Conditions shall be governed and construed in accordance with Malaysia Law and all disputes shall be subject to exclusive jurisdiction of courts at Malaysia.